



American Rescue Plan Act Project/Funding Update

As of July 1, 2025

The Nevada Department of Health and Human Services (DHHS) received more than **\$518 million** in American Rescue Plan Act (ARPA) funding for **152 projects** and initiatives. As of July 1, 2025, **91 projects are 100% complete.**

Completed Projects by Topic

Behavioral Health (Adult/Children)	27
Child Care	2
Infrastructure	16
Public Health	15
Social Services	16
Workforce	15
Total	91

988 Crisis Response System (project # 23BH98801)

ARPA has been one source of funds contributing to Nevada's expansion of the 988 Suicide and Crisis Lifeline. The \$3.5 million in federal ARPA funds contributed to the \$49.7 million contract with Carelon Behavioral Health to open a new call center in Southern Nevada. The new call center began operating on July 1, and Carelon will operate 988 in the state for the next five years.

The nearly 4,000 calls, 80 chats and 160 texts a month in Nevada were previously supported by a single call center, located in Reno and operated by Crisis Support Services of Nevada. By opening a call center in Southern Nevada and improving the technology supporting 988 contacts, all Nevadans will benefit from faster service times and more localized support when reaching out to Nevada 988.

The two call centers support each other during periods of high volume, when one center is unable to quickly answer calls. As the second-longest running call center in the nation, Crisis Support Services of Nevada will operate on a unified platform with the new Southern Nevada call center and join Carelon's national network of call centers.

Operating 24/7, Nevada 988 is a vital resource for Nevadans to access immediate emotional help for themselves or a loved one. By making sure the resource designed to help Nevadans with emotional challenges is available immediately, 988 will reduce burdens traditionally placed on law enforcement and emergency medical professionals, empowering Nevadans to tackle the difficult times in their lives.

988 is a confidential, free hotline that connects those experiencing a mental health, substance use, or suicidal crisis with trained crisis counselors 24/7/365. Call, text, or chat 988lifeline.org.